



# Press Release

## PUC Issues Aqua/Peoples Gas Audit Report & Implementation Plan

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HARRISBURG – The Pennsylvania Public Utility Commission (PUC) has released a Management and Operations audit of Aqua Pennsylvania, Inc. (Aqua PA), Peoples Natural Gas Company LLC and Peoples Gas Company LLC (respectively, Peoples Companies).

***Aqua PA and the Peoples Companies indicate acceptance of 38 PUC recommendations, partial agreement with 8 recommendations and rejection of a single recommendation.***

The Commission voted 4-0 to make [the audit report](#) and [implementation plan](#) public for Aqua PA and the Peoples Companies. The Commission found that, if effectively implemented, its recommendations could yield an annual cost savings estimated at \$339,000 for Aqua, and an estimated annual cost savings of \$78,000 for the Peoples Companies, creating a combined potential annual cost savings for all companies of \$417,000.

Among the more notable recommendations include:

- Reduce or eliminate manual processes within the payroll function.
- Periodically seek competitive bids for external audit services.
- Establish a foundational understanding of internal audit needs as a result of the Peoples Companies' acquisition, then resource and staff accordingly.
- Improve internal controls and other practices related to affiliate transactions and cost allocation to ensure the company is following best practices and Commission guidelines.

## About the PUC

The Pennsylvania Public Utility Commission balances the needs of consumers and utilities; ensures safe and reliable utility service at reasonable rates; protects the public interest; educates consumers to make independent and informed utility choices; furthers economic development; and fosters new technologies and competitive markets in an environmentally sound manner.

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Docket Numbers: [D-2020-3018771](#); [D-2020-3018773](#); [D-2020-3018774](#)

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