

## CORONAVIRUS: LATEST UPDATES

In response to COVID-19 we are taking precautionary actions to mitigate exposure and reduce the impact of the novel coronavirus (COVID-19) on our customers and employees. We remain committed to providing safe and reliable service to our customers, and we are doing our part to protect the communities where we live and serve. We do not anticipate any service disruption to our customers at this time. [Read More > \(/covid19\)](#)

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**Smell Gas? (215) 235-1212 (tel:2152351212)**

# BLOG

PAY MY BILL 

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**PGW COVID-19 RELIEF GRANTS AVAILABLE FOR CUSTOMERS**

☰ navigate this section

## PGW COVID-19 RELIEF GRANTS AVAILABLE FOR CUSTOMERS

**Posted on:** Jan 12, 2021

*Eligible customers impacted by COVID-19 challenges may be eligible for a \$300 grant.*

**PHILADELPHIA (January 12, 2021)** – Beginning Tuesday, January 19, 2021, PGW customers who face pandemic-related financial hardships may be eligible to receive \$300 for their natural gas bills under a \$2 million PGW COVID-19 Relief Grant program.

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Grants are limited and will be provided on a first come, first serve basis. PGW urges customers to call 215-235-1000 to verbally confirm their household's eligibility, which is based on meeting any of the following circumstances:

- Households experiencing financial hardship related to the pandemic.
- Households in which a member is furloughed from their job or has lost work, even if there is another income-earning member in the household.
- Households with a self-employed person and/or contract employee.
- Households in which a household member is caring for someone with COVID-19.
- Households with school-aged children impacted by stay-at-home orders.

"PGW understands our customers' financial concerns and the impact from the ongoing pandemic on the City of Philadelphia," said Craig White, PGW President & CEO. "We sincerely hope that any of our customers behind on their natural gas bill will reach out to us right away to apply for COVID-19 relief money and also explore the other grant programs and payment programs we offer. We are here to help."

PGW COVID-19 Relief Grant funds do not have to be repaid and no paperwork is required to apply. PGW Customers can apply immediately by calling 215-235-1000.

Visit [pgworks.com/customer-care/payment-assistance](https://www.pgworks.com/customer-care/payment-assistance) (<https://www.pgworks.com/customer-care/payment-assistance>) for information on additional PGW payment assistance programs including LIHEAP, PGW's Customer Responsibility Program, and the Customer Assistance Referral Evaluation Program.

**For Media help call our media hotline** - Phone: (267) 249-7542

## BLOG ARCHIVES

PGW COVID-19 RELIEF GRANTS AVAILABLE TODAY FOR UTILITY BILLS  
([HTTPS://WWW.PGWORKS.COM/COMMUNITY-IMPACT/NEWSROOM/PGW-COVID-19-RELIEF-GRANTS-AVAILABLE-TODAY-FOR-UTILITY-BILLS](https://www.pgworks.com/community-impact/newsroom/pgw-covid-19-relief-grants-available-today-for-utility-bills))

PGW OFFICES WILL CLOSE ON MARTIN LUTHER KING JR. DAY OF SERVICE  
([HTTPS://WWW.PGWORKS.COM/COMMUNITY-IMPACT/NEWSROOM/PGW-OFFICES-WILL-CLOSE-ON-MARTIN-LUTHER-KING-JR-DAY-OF-SERVICE](https://www.pgworks.com/community-impact/newsroom/pgw-offices-will-close-on-martin-luther-king-jr-day-of-service))

PGW'S MARKETPLACE OPENS WITH REBATES ON SMART THERMOSTATS  
([HTTPS://WWW.PGWORKS.COM/COMMUNITY-IMPACT/NEWSROOM/PGWS-MARKETPLACE-OPENS-WITH-REBATES-ON-SMART-THERMOSTATS](https://www.pgworks.com/community-impact/newsroom/pgws-marketplace-opens-with-rebates-on-smart-thermostats))  
EMERGENCIES (CONTACT US)

PGW COVID-19 RELIEF GRANTS AVAILABLE FOR CUSTOMERS  
([HTTPS://WWW.PGWORKS.COM/COMMUNITY-IMPACT/NEWSROOM/PGW-COVID-19-RELIEF-GRANTS-AVAILABLE-FOR-CUSTOMERS](https://www.pgworks.com/community-impact/newsroom/pgw-covid-19-relief-grants-available-for-customers))

PGW OFFICES WILL CLOSE ON NEW YEAR'S DAY  
([HTTPS://WWW.PGWORKS.COM/COMMUNITY-IMPACT/NEWSROOM/PGW-OFFICES-WILL-CLOSE-ON-NEW-YEARS-DAY](https://www.pgworks.com/community-impact/newsroom/pgw-offices-will-close-on-new-years-day))



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