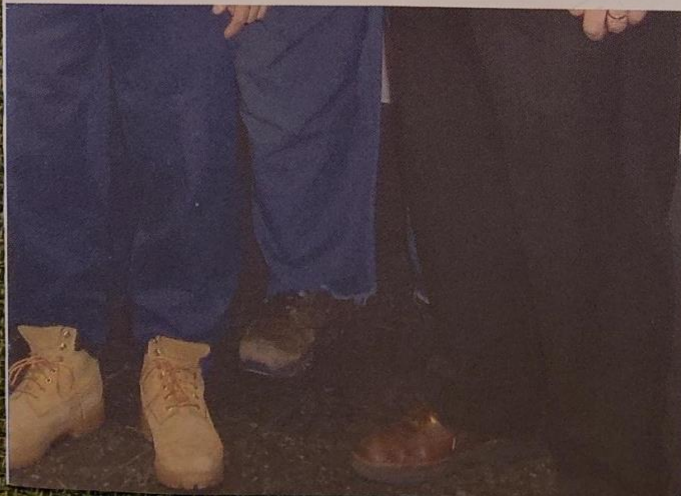




Heater Hotline



energy coordinating agency
215-568-7190



FREE

**Heating System Repair for
Low Income Homeowners**

Help is a Phone Call Away:

Heater Hotline..... **(215) 568-7190**

For a Broken Heater

- You must own and occupy a single family home (no apartment or businesses)
- Winter Hours - 24 hrs/day; Spring/Summer 7 am - 5 pm
- Income not greater than 150% of Federal Poverty level

LIHEAP/Crisis..... **(215) 560-1583**

For Fuel or Gas Assistance

BSRP..... **(215) 448-2160**

Emergency Plumbing/Electrical
/Roofing

Heater Hotline
106 W. Clearfield Street
Philadelphia, PA 19133



energy coordinating agency
215-568-7190



If Your Heater Stops

- **CHECK THE THERMOSTAT**
The heater won't come on unless thermostat pointer is set above room temperature.
- **CHECK EMERGENCY SWITCH**
Most oil heaters have one near top of basement steps AND one near heater. Gas heaters have one near heater.
- **CHECK FUSE OR BREAKER**
Replace blown fuses or reset tripped circuit breakers. Most heaters use 15 amps.
- **IF YOU HEAT WITH GAS....**
If pilot light is off follow instructions on heater. If no instructions, DO NOT attempt to relight.
- **IF YOU HEAT WITH OIL....**
Check oil level in tank. If empty you need to prime after you get delivery. After priming, push reset. If burner doesn't stay lit DO NOT continue to push.



FREE REPAIRS:

- OIL BURNERS
- GAS VALVES
- THERMOSTATS AND HEATING CONTROLS
- CHIMNEY AND FLUE
- CIRCULATORS AND BLOWERS
- HEATING PIPES & GAS LEAKS
- SUMMER & FALL - FREE HEATER CLEANING



Prevention

- **FREEZING WEATHER**
If your steam or hot water system breaks down during freezing weather get repairs to prevent broken pipes and radiators. If down over 24 hours drain the system.
- **STOP HEATER PROBLEMS**
Change Filters: Change filters on oil heaters whenever heater is cleaned. Forced warm air system filters should be changed at least twice during the heating season
Don't Run Out of Oil: Sludge can form on bottom of tank and clog fuel line and burner nozzle.
Lubricate Motors once a year.

ECA IS OFFERING
BUILDING SCIENCE
PRINCIPLES
TRAINING



A two-day course designed for folks who work in residential energy efficiency.

This course will enlighten you on virtually everything you need to know about making homes more energy efficient and will result in a nationally recognized BPI Certificate.

Learn basic building construction and how to cost-effectively implement efficiency measures.

Class hours are 9 AM to 4 PM

Lunch will be provided both days.

An upcoming class is scheduled for January 29th and February 5th.

Training and certification is only \$295.

Contact Eva Ortiz:

215.609.1457

OR

evao@ecasavesenergy.org



Medical-Legal Partnership

COMMUNITY LEGAL SERVICES OF PHILADELPHIA



Our **Medical-Legal Partnerships (MLPs)** embed legal advocates within health care practices to address health-harming legal issues.

HOW IT WORKS



Low-income patients and their **families face social, economic and legal problems that undermine their health**, such as lack of heat, unstable housing, and food insecurity.



CLS advocates are stationed at health care partners to address these health-harming legal issues.



MLP team members train health care staff to **identify legal problems that affect health, and refer families to the on-site CLS advocate** for legal assessment and representation.



CLS advocates work with doctors, nurse practitioners, social workers, and others to **provide holistic medical and legal care so that patients and families can thrive**.



Partnering across fields **highlights the broader social and legal determinants of health and allows for large, system-level changes** to policies that directly affect patients.

LOCATIONS

CHOP KARABOTS MLP

The Karabots Center is the largest pediatric primary care center in the country, treating over 30,000 children each year from across Philadelphia. At Karabots, **CLS reaches families with legal problems directly affecting child health**, like substandard housing and access to health insurance and nutrition supports.

RISING SUN MLP

Rising Sun is a Federally Qualified Health Center serving a low-income and diverse immigrant and refugee population. The Rising Sun MLP's location in the Olney neighborhood of Philadelphia **enables CLS to reach a deeply underserved community** that is heavily limited English proficient.

SUCCESSES

In 2019, CLS was able to hire **two additional full-time MLP attorneys** and expand our partnerships to serve more patients and families.

During the 2019 calendar year:

589 referrals & consultations were made with on-site advocates.

188 patients and families were helped by CLS.

244 legal issues were addressed by the MLPs.

Do you have a LEGAL problem or question? We want to help you!

Philadelphia Legal Assistance (PLA) and Community Legal Services (CLS) provide FREE legal help for low-income residents of Philadelphia by phone and in-person at three Philadelphia locations. Please, call *before* coming in to make sure our hours have not changed.



	Philadelphia Legal Assistance 718 Arch Street, Suite 300N 215-981-3800	Community Legal Services 1424 Chestnut Street 215-981-3700	Community Legal Services 1410 W. Erie Avenue 215-227-2400
FOR PROBLEMS WITH...			
Bankruptcy and Debt Collection	Walk in: Mon. & Wed. 9-11:30 Call: Tues. & Thurs. 9:30-12	---	Mon., Wed., & Fri. 9-noon
Child Abuse (allegations causing problems with employment)	---	Mon. - Fri. 9-noon	Mon., Wed., & Fri. 9-noon
Child Custody; Phone Only; no walk ins	Call 215-981-3838 (no walk ins) Mon. & Wed. 10-noon	---	---
Criminal Records (including child abuse; employment issues)	---	Mon. - Fri. 9-noon	Mon., Wed., & Fri. 9-noon
DHS/Dependency (parents with kids involved with DHS)	---	Walk in: Mon. - Fri. 9-noon Call: Mon. - Fri. 9-5 215-981-3765	---
Divorce (Philadelphia County <i>defendants only</i>); Online Only	www.philalegal.org/apply	---	---
Employment (including problems with criminal records)	---	Mon. - Fri. 9-noon	Mon., Wed., & Fri. 9-noon
Federal Tax (IRS) Disputes/Collections (not preparation services)	Walk in: Mon. & Wed. 9-11:30 Call: Tues. & Thurs. 9:30-12	---	---
Homeownership/Deeds/Tangled Titles	Walk in: Mon. & Wed. 9-11:30 Call: Tues. & Thurs. 9:30-12	---	Mon., Wed., & Fri. 9-noon
Lawsuits (<i>Defendants Only</i>)	Walk in: Mon. & Wed. 9-11:30 Call: Tues. & Thurs. 9:30-12	---	Mon., Wed., & Fri. 9-noon
Loans and Consumer Scams	---	---	Mon., Wed., & Fri. 9-noon
Long-term Care (including in-home care)	---	---	Mon. & Wed. 9-noon
Mortgages	Save Your Home Philly Hotline 215-334-HOME (4663)	---	Mon., Wed., & Fri. 9-noon
Private Landlord/Tenant Issues	---	Walk in: Mon. - Thurs. 9-11 Call: Mon. - Fri. 11-7 (Live line) 267-443-2500 (24 hrs. message)	---
Probate	Walk in: Mon. & Wed. 9-11:30 Call: Tues. & Thurs. 9:30-12	---	Mon., Wed., & Fri. 9-noon

FOR PROBLEMS WITH...	Philadelphia Legal Assistance 718 Arch Street, Suite 300N 215-981-3800	Community Legal Services 1424 Chestnut Street 215-981-3700	Community Legal Services 1410 W. Erie Avenue 215-227-2400
Property Taxes	Save Your Home Philly Hotline 215-334-HOME (4663) Call 215-981-3838 (no walk-ins) Mon. & Wed. 10-noon	---	Mon., Wed., & Fri. 9-noon
Protection from Abuse Orders (Plaintiffs Only); Phone Only	---	---	---
Public Housing (Subsidized including Landlord/Tenant Issues, HUD, Section 8, PHA)	---	Walk in: Mon. - Thurs. 9-11 Call: Mon. - Fri. 11-7 (Live line) 267-443-2500 (24 hrs. message)	---
SSI Disability Benefits Appeals	---	Mon. - Fri. 9-noon	Mon., Wed., & Fri. 9-noon
SSI/Soc. Sec. (other than proving disability), Medicare	---	---	Mon. & Wed. 9-noon
Unemployment Compensation	Walk in: Mon. & Wed. 9-11:30 Call: Tues. & Thurs. 9:30-12	---	---
Utilities	Walk in: Mon. & Wed. 9-11:30 Call: Tues. & Thurs. 9:30-12	---	---
Welfare (TANF, Food Stamps, Medical Assistance, Childcare Subsidy, and LIHEAP)	---	---	Mon., Wed., & Fri. 9-noon Mon., Wed., & Fri. 9-noon

Other Places You Can Get Legal Help

 <p>Defender Association of Philadelphia Criminal Cases 215-568-3190</p>	 <p>AIDS Law Project Legal assistance for people who are HIV + 215-587-9377</p>	 <p>Lawyer Referral and Information Service NOT a free service 215-238-6333</p>
 <p>SeniorLAW Center Legal assistance for Philadelphiaans 60+ 215-988-1242</p>	 <p>Women's Law Project Discrimination against women, reproductive rights, and family law 215-928-9801</p>	 <p>TURN Provides referrals to other legal aid organizations to tenants for rental housing issues 267-443-2500</p>
 <p>Women Against Abuse Legal Unit Protection from abuse and some custody cases for battered men and women 215-686-7082 24-Hour Hotline 866-723-3014</p>	 <p>Legal Aid of Southeastern PA Legal assistance for people outside of Philadelphia (Bucks, Chester, Delaware, and Montgomery Counties) 877-429-5994</p>	 <p>Landlord Tenant Help Center Provides free legal advice to tenants on a walk-in basis. 1339 Chestnut Street, 10th floor Walk-in: 9:30-2, Mon. - Thurs.</p>

We are committed to serving non-English speakers in their own language. If possible, please call in advance so we can make an interpreter available.
Last updated 3/1/2018



Keep the Utilities On!

Are you having trouble paying your electric, gas,
or water bills?

We may be able to help!

Advice and Representation on:

- Affording Gas, Electric, and Water Bills
- Accessing Customer Assistance Programs (CAP, CRP and TAP)
- Preventing Termination and Restoring Service
- Energy Efficiency
- Medical Certificates
- Tenants' Rights to Utility Service

Community Legal Services

Center City Office

Walk-in Intake: Mon., Wed., & Fri. 9 - noon

1424 Chestnut St. | Philadelphia, PA 19102 |
Telephone: 215-981-3700

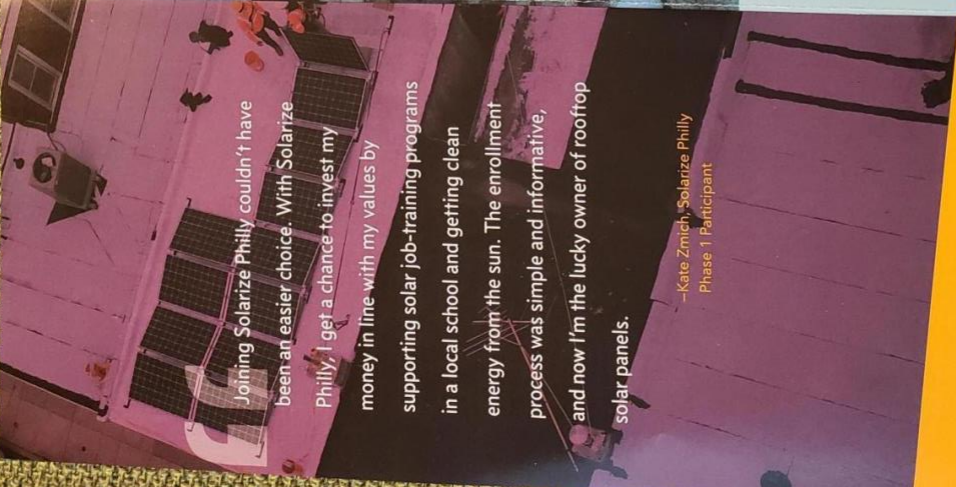
North Philadelphia Law Center

Walk-in Intake: Mon., Wed., & Fri. 9 - noon

1410 W. Erie Ave. | Philadelphia, PA 19140 |
Telephone: 215-227-2400



Please bring proof of household income and recent utility bills.



Joining Solarize Philly couldn't have been an easier choice. With Solarize Philly, I get a chance to invest my money in line with my values by supporting solar job-training programs in a local school and getting clean energy from the sun. The enrollment process was simple and informative, and now I'm the lucky owner of rooftop solar panels.

—Kate Zmich, Solarize Philly
Phase 1 Participant



Philadelphia Energy Campaign

Solarize Philly is an initiative of the Philadelphia Energy Authority (PEA), an independent municipal authority based in City Hall. PEA is leading the 10-year Philadelphia Energy Campaign to create 10,000 jobs and leverage \$1 billion of investments into energy efficiency and clean energy projects in the city.



Solarize PHILLY

A CITYWIDE PROGRAM TO HELP ALL PHILADELPHIANS

GO SOLAR AT HOME.

SIGN UP TODAY AT SOLARIZEPHILLY.ORG!

Philadelphia City Hall, 1400 John F Kennedy Blvd, Room 566, Philadelphia, PA 19107

Feel free to reach out to us with any questions at 215.686.4483 or solarize@philaenergy.org.

 @solarizephilly
 @philaenergy

All photography: Solar States

Administered by the Philadelphia Energy Authority
solarizephilly.org

Solarize Philly is a group buying program to make the process of installing solar as easy and affordable as possible.

Who can participate?

- Any homeowner in the City of Philadelphia

Why go solar?

- Save money
- Take action on climate change
- Create local jobs

Why go solar with Solarize Philly?

- Get a group discount
- Be referred to a pre-approved installer
- Benefit from consumer protections
- Support high school job training programs and equitable access to solar

HOW DOES SOLAR WORK?

Solar panels convert sunlight into electricity to power your home. If you produce more electricity than your house needs on a sunny day, PECO will credit you for the extra power. You can use the credits to power your home at night or on a cloudy day.

financing

Solar is a smart investment

Solar typically pays for itself in 8 to 10 years and lasts for 25 to 30 years. The monthly cost of financing can be equal to or less than your original electricity bill, so you start saving from Day 1!

How much does solar cost?

Your Solarize Philly installer will provide you with a free quote specific to your home, which will likely range between \$10,000 and \$20,000. Costs can vary based on the number of panels you install, the complexity of your roof, and your electricity consumption. You can get 30% of your investment back through a federal Investment Tax Credit (ITC) through 2019.

How do I pay for it?

- Cash
- Home equity loan
- Solar loan through your installer

What if I don't qualify for private financing?

PEA is offering a special financing option for low- and moderate-income households as a pilot program. Go to solarizephilly.org to find out if you are eligible.

how do i participate?



1. SIGN UP AT SOLARIZEPHILLY.ORG

PEA will send you a Solar Assessment Questionnaire and give you a call to connect you with your installer.



2. GET REFERRED TO A PRE-APPROVED INSTALLER.

Your installer will complete a free solar assessment of your home and put together a quote for you if your house is a good fit for solar.



3. SIGN A CONTRACT FOR SOLAR.

Make sure you sign your contract before the close of the enrollment period! You will get a rebate based on the total number of participants.



4. GO SOLAR!

Your installer will install solar on your house within 2-5 months of when you signed your contract. After your solar is installed PECO needs to install a new meter, which typically takes 1-3 weeks.