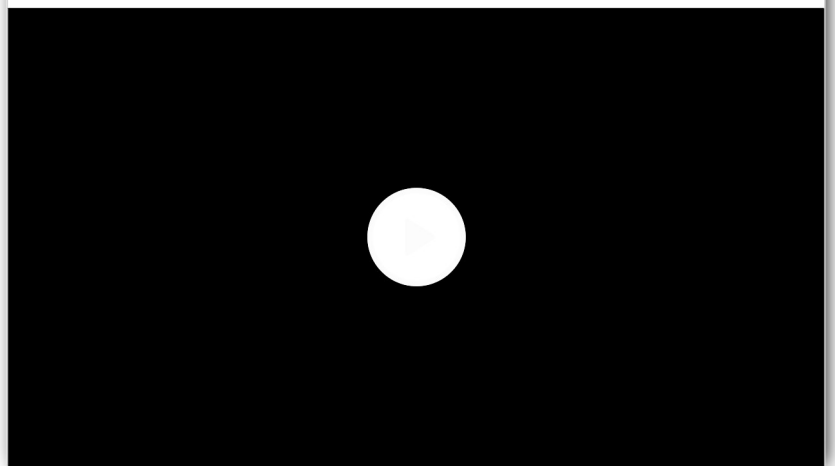


# Comcast Delaying Plan To Charge Heavy Internet Users More Money Following Complaints

By [CBS3 Staff](#) February 4, 2021 at 9:00 am Filed Under: [comcast](#), [Local](#), [Pennsylvania News](#)

FOLLOW US

NOW PLAYING



Murder In Connection To North Carolina Road Rage Shooting Of Lancaster County Woman Julie Eberly

PHILADELPHIA (CBS) — A lot of people have been complaining about Comcast's plan to charge heavy internet users more money. Now, it looks like those complaints have been heard.

Comcast announced Wednesday it will delay the new fees until July.

**READ MORE:** [Delaware Senate Approves Democratic Proposal To Outlaw High-Capacity Magazines, Gun Safety Bills](#)

The company initially announced it planned to charge more for customers who use more than 1.2 terabytes of data per month.

Pennsylvania Attorney General Josh Shapiro said his office negotiated with Comcast to delay the charges.

“As Pennsylvanians continue to navigate this pandemic, we know millions are relying on the internet for school and work more than ever. This is not the time to change the rules when it comes to internet data usage and increase costs,” Shapiro said in a statement. “My office negotiated with Comcast to delay the implementation of these overage charges and waive any early termination fees for customers who opt out through December 2021. We also limited the impact of these changes on low-income households.”

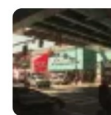
“We appreciate the productive, open dialogue with Attorney



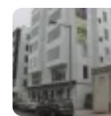
Tenants Return To Their North Philadelphia Apartments After Being Locked Out By Building Owner, AG Shapiro Says



2 Philadelphia Police Department Officials Charged With Assaulting Man With Asperger Syndrome In Northeast, DA Says



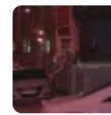
EXCLUSIVE: Philadelphia Police Finalizing Plans For Possibility Of Unrest Amid Derek Chauvin Trial



Philadelphia Landlord Accused Of Locking Tenants Out Against Judge's Orders In Middle Of Pandemic



Pfizer Says COVID-19 Vaccine Protection Lasts At Least Six Months, Protects Against Variants



Missing 8-Year-Old West Philadelphia Girl Found Safe At Family Member's Home, Police Confirm



Colorado Doctor: Weird COVID Vaccine Side Effects Include Dreams Of Space



Khaleek Cooper-Baldwin Turns Self In For Murder Of 11-Year-Old Harley Belance, Philadelphia Police Say



Walter Wallace Jr.'s Estate Sues 2 Philadelphia Police Officers Involved In Fatal Shooting

General Shapiro's office regarding the 1.2 TB data plan, and we understand that customers may need additional time to become familiar with the data plan. We are committed to evaluating and adapting our approach to best serve the needs of our customers, particularly in these challenging times," a spokesperson for Comcast said. "To that end, we are providing customers in our Northeast markets a total of over six months of notice before our data plan goes into effect so that they have ample time to understand their data usage and their service options, and plan accordingly. The earliest that the very small percentage of customers who exceed 1.2 TB of data could have any charges due under the plan is August 2021."

**READ MORE:** [Delivery Truck Crashes Into Tria Cafe Outdoor Dining Pod In Rittenhouse Square](#)

Internet use is surging as people are spending more and more time online at home because of the COVID-19 pandemic.

#### **MORE FROM CBSPHILLY.COM**

[New Jersey Man Revving SUV Engine To Get Out Of Snowbank Killed When Vehicle Catches Fire](#)

[Chad Michael Salsman, Bradford County District Attorney, Accused Of Sexually Assaulting Female Clients](#)

**MORE NEWS:** [Burlington County Mass COVID-19 Vaccination Center Celebrates 200,000 Vaccines](#)

## Police: 66-Year-Old Man Stabbed 16 Times In Custody After Woman Stabbed 9 Times In North Philly Rooming Home





Follow Us

**NEWS**

- Philadelphia News
- Business
- Consumer
- Entertainment
- HealthWatch
- Politics
- Tech
- Philadelphia Weather

**SPORTS**

- Philly Sports
- Phillies
- Sixers
- Flyers
- Eagles

**ENTERTAINMENT**

- Only CBS
- Top Spots
- Travel

**OTHER**

- CBS 3
- TV Program Guide
- Videos
- Contests
- Links
- School Closings

**CORPORATE**

- About Us
- Advertise
- Connect

©2021 CBS Broadcasting Inc. All Rights Reserved.  
Powered by WordPress VIP

Privacy Policy  
Mobile User  
Applications

**NOW PLAYING**